Recognize Internet Explorer
Technical Specification & User Guide

Overview

The Recognize Internet Explorer(IE) extension is a stand-alone software package that adds RecognizeApp platform features into yammer.com when accessed via the Internet Explorer browser.

System Requirements

• Windows Vista or later; or Windows XP with Windows Installer 4.0
• Microsoft Internet Explorer version 9 or later
• Internet Access

Firewall/Proxy/Filtering Whitelists

• *.recognizeapp.com or 54.244.90.62
• *.yammer.com or 204.152.18.0/23
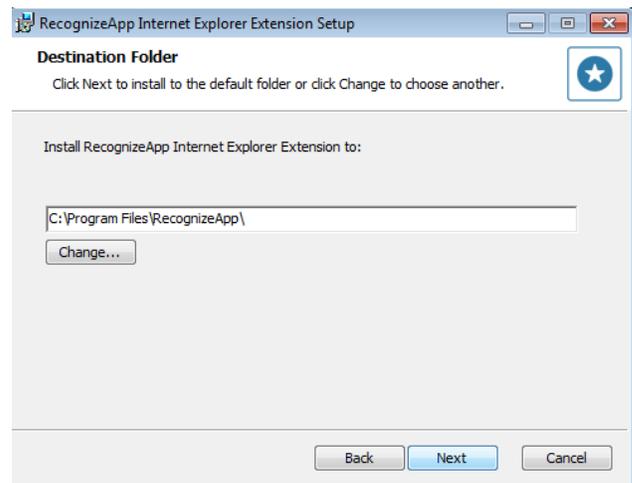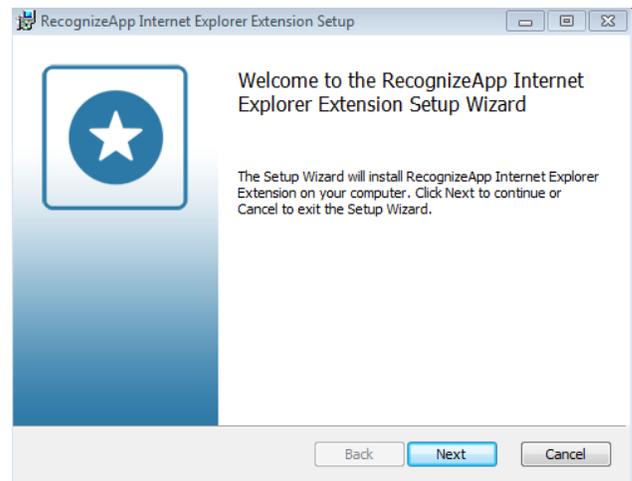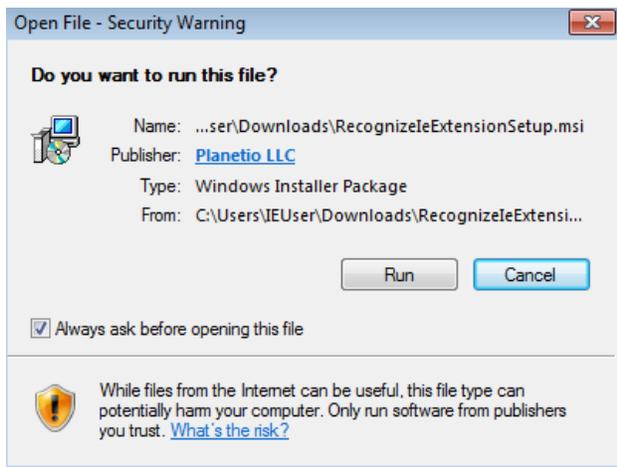• *.cloudfront.net

Technical Details

The Recognize Internet Explorer extension is delivered via a stand-alone MSI package that can be installed on 32bit or 64bit systems. It installs a browser helper object(bho) into the Internet Explorer framework. Once installed, the extension is only activated when a user visits a webpage within the Yammer domain(*.yammer.com/*). The extension then adds javascript, html, and css to enhance the Yammer experience with RecognizeApp platform functionality.
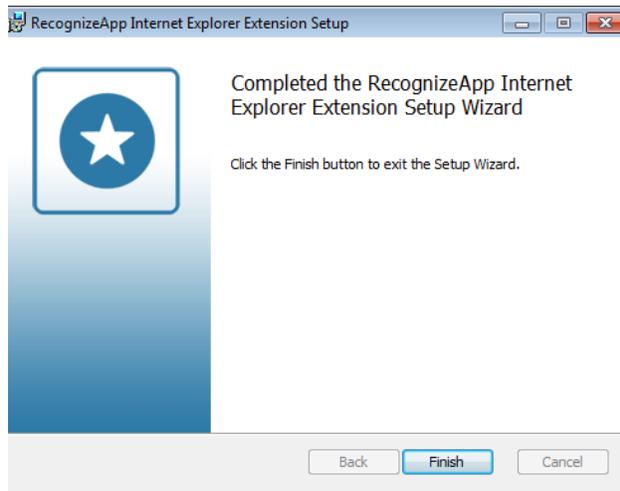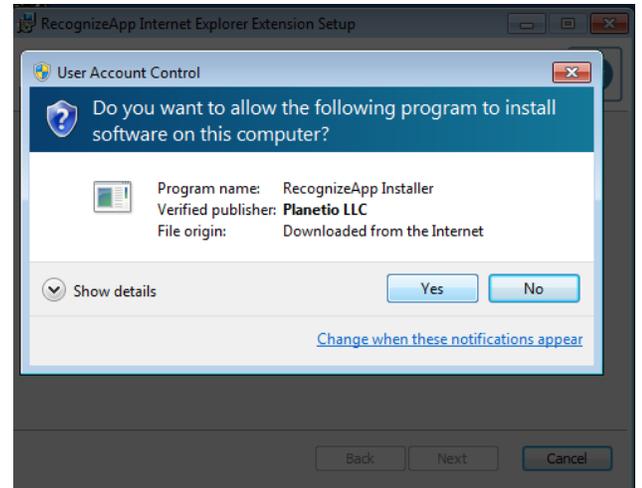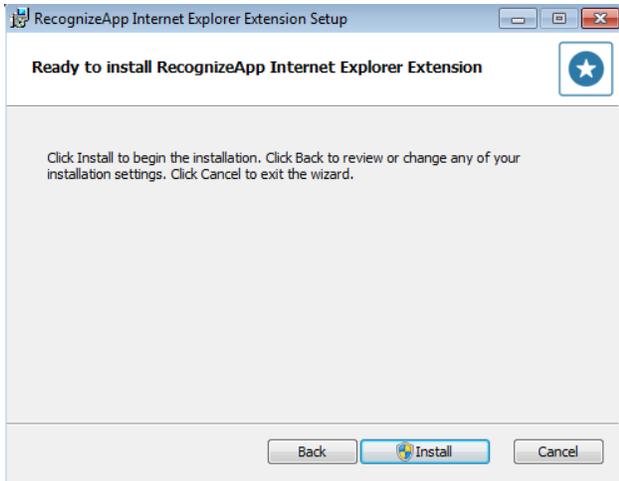
The MSI package will be certificate signed by PlanetIO, LLC.

Installation

The extension can be installed by an end user or by a systems administrator via standard MSI silent installation procedures.
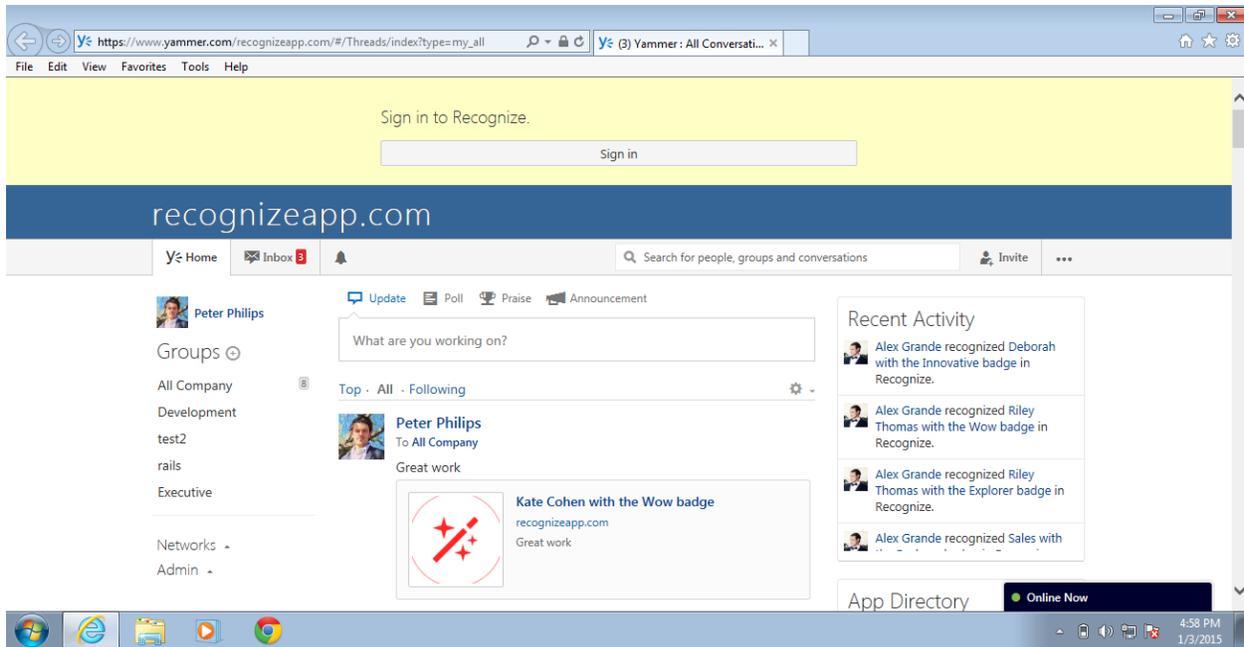
- 32bit MSI: https://recognizeapp.com/RecognizeIeExtensionSetup.msi
- 64bit MSI: https://recognizeapp.com/RecognizeIeExtensionSetup64.msi

RecognizeApp Internet Explorer Extension Setup

Ready to install RecognizeApp Internet Explorer Extension

Click Install to begin the installation. Click Back to review or change any of your installation settings. Click Cancel to exit the wizard.

Back | Install | Cancel

RecognizeApp Internet Explorer Extension Setup

User Account Control

Do you want to allow the following program to install software on this computer?

Program name: RecognizeApp Installer
Verified publisher: **Planetio LLC**
File origin: Downloaded from the Internet

Show details | Yes | No

Change when these notifications appear

Back | Next | Cancel

RecognizeApp Internet Explorer Extension Setup

Completed the RecognizeApp Internet Explorer Extension Setup Wizard

Click the Finish button to exit the Setup Wizard.

Back | Finish | Cancel

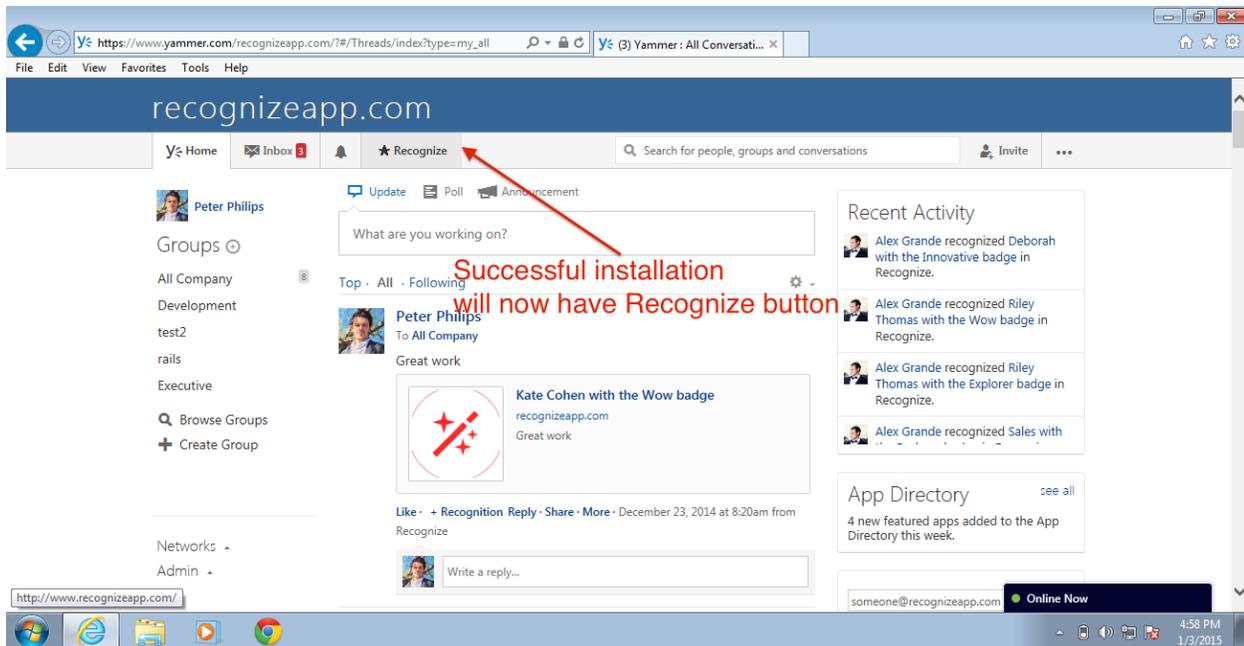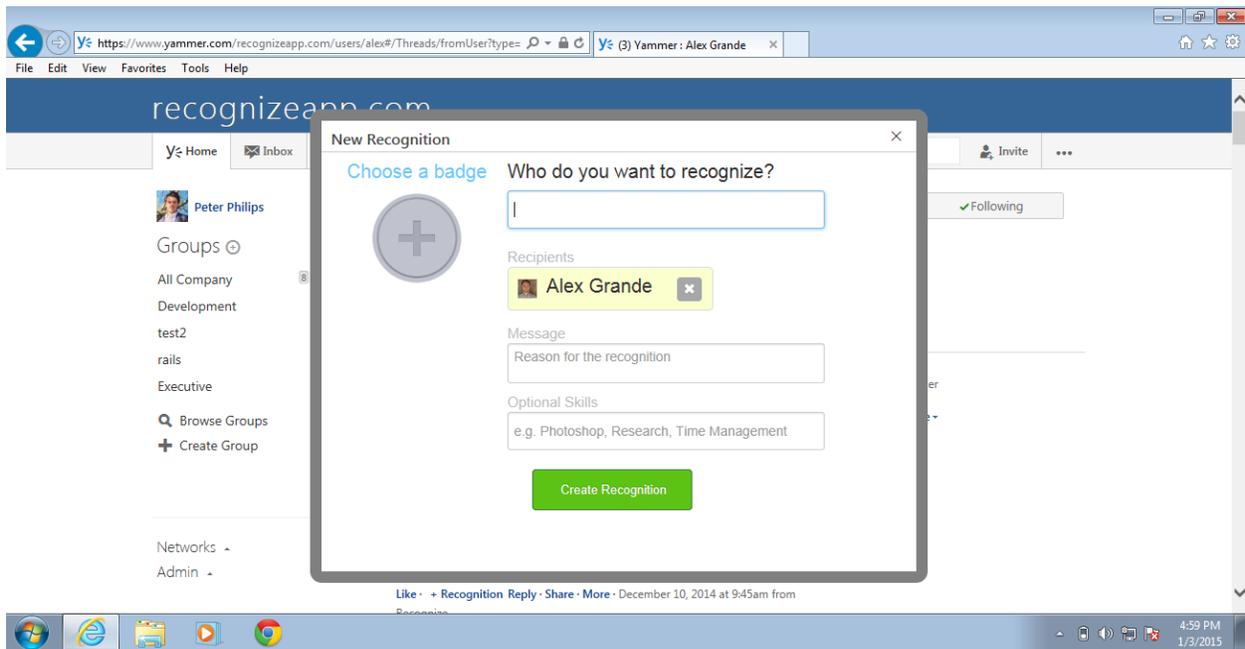# Activation

Activation must be completed by the end user. Browse to yammer.com in Internet Explorer and sign in to yammer. At the top of Yammer, the Recognize Extension prompts the end user to sign to Recognize as well to authorize the extension's integration with yammer.
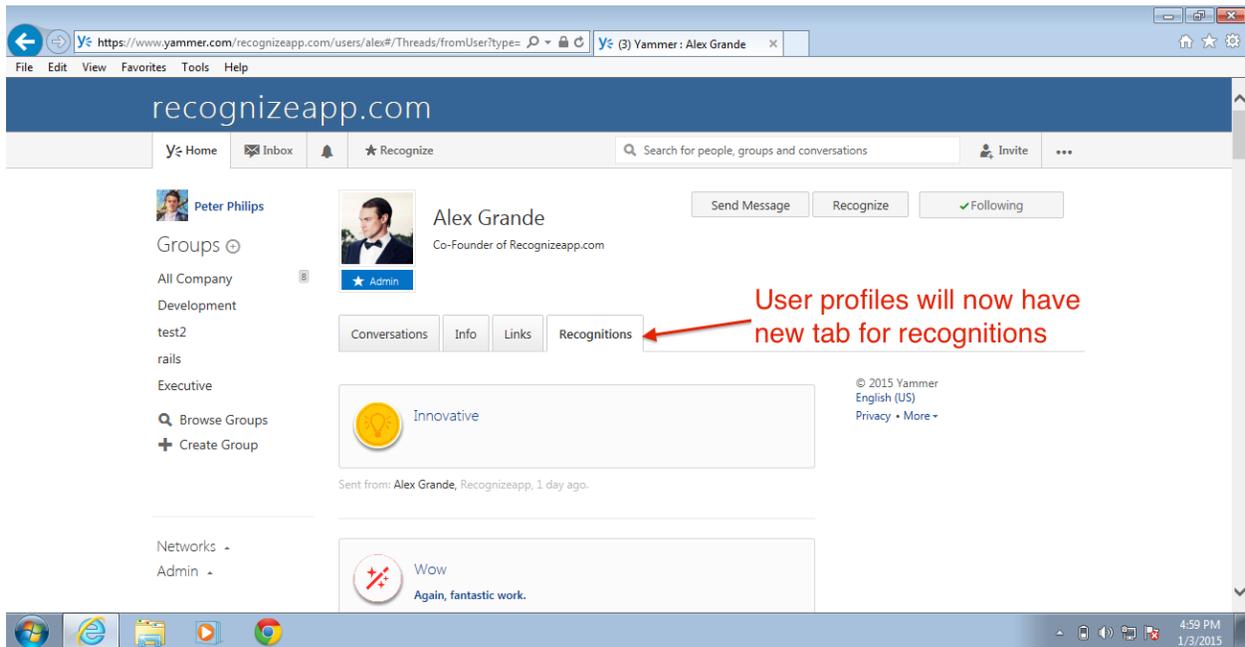

Successful installation will be indicated by a new button in the top bar of yammer that says "Recognize".

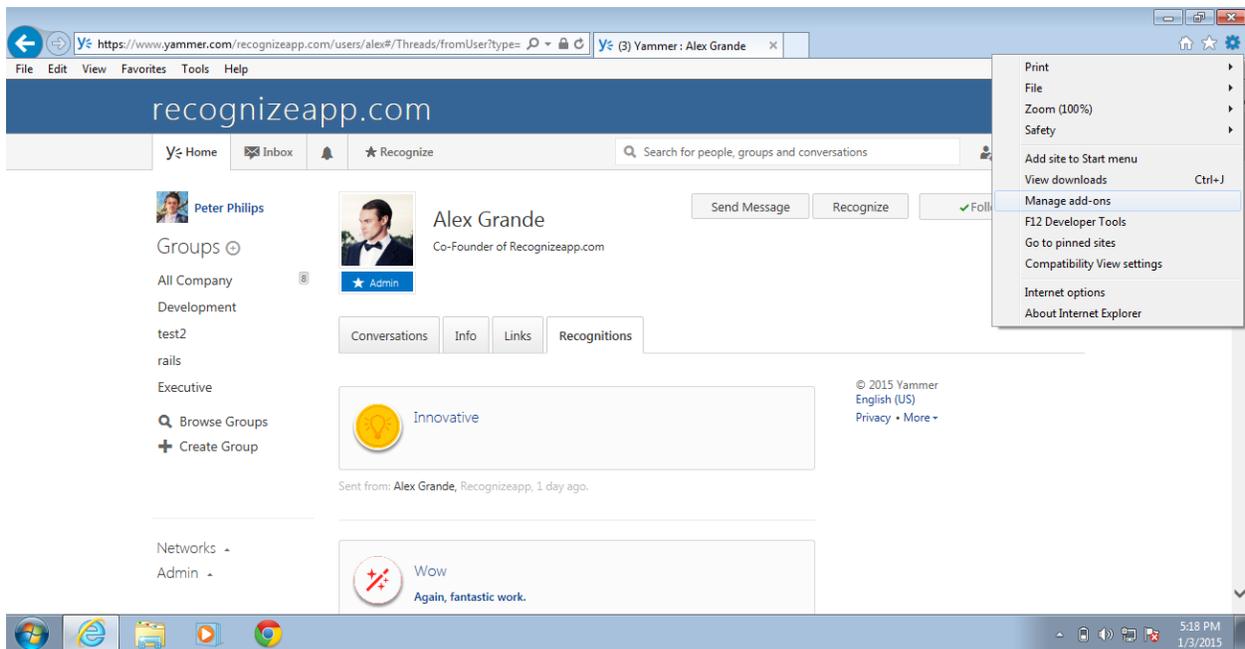Clicking this button will open the form to send a new recognition:

As well, there is new functionality on user profile pages:

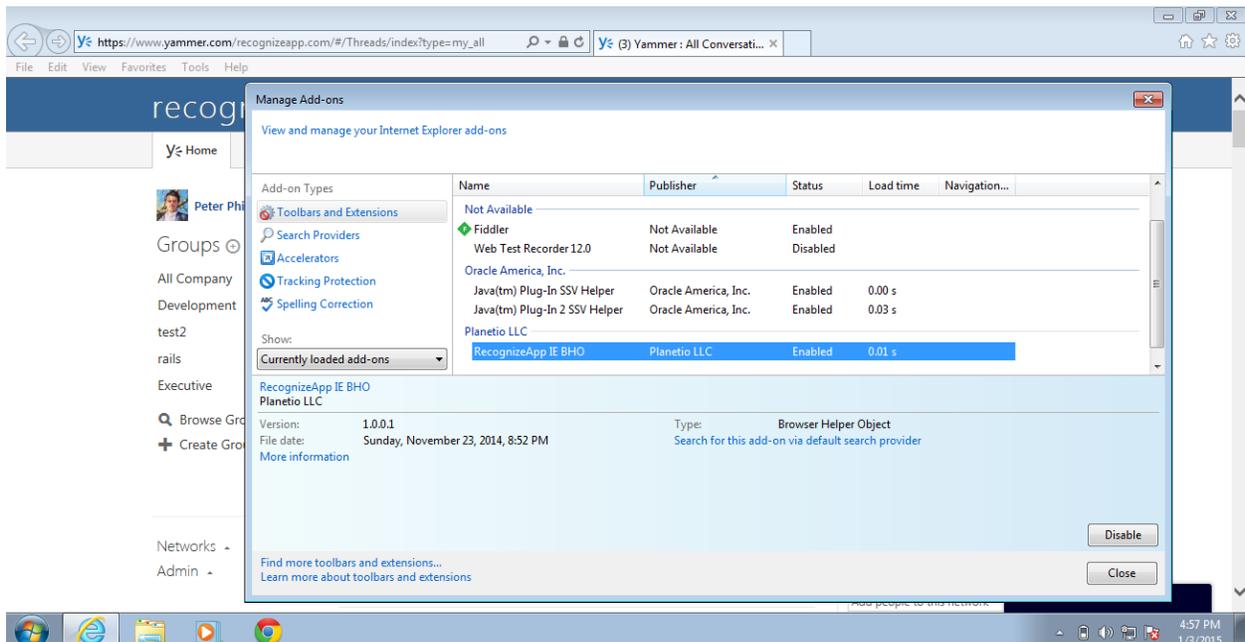User profiles will now have new tab for recognitions

Troubleshooting

After installation and activation, if you do not see the added Recognize functionality, check to see the extension is being loaded properly:

Click the gear icon in the upper right hand corner of the browser, and click on "Manage Add Ons"

Check to make sure the extension is loaded properly and it says "Enabled".

If it does not appear as above, reinstall the extension or contact us at: support@recognizeapp.com